



Fulton County Marshal's Department  
2021  
ANNUAL REPORT

*Marshal Maria McKee*



# WE ARE STILL COMMITTED

The COVID pandemic has challenged each and every one of us. During this time, the Fulton County Marshal's Department continued to provide the highest level of service to the citizens of Fulton County. We have met the demands of our law enforcement duties and provided support to the communities we serve.

MARSHAL'S DEPARTMENT



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FULTON COUNTY JUSTICE CENTER



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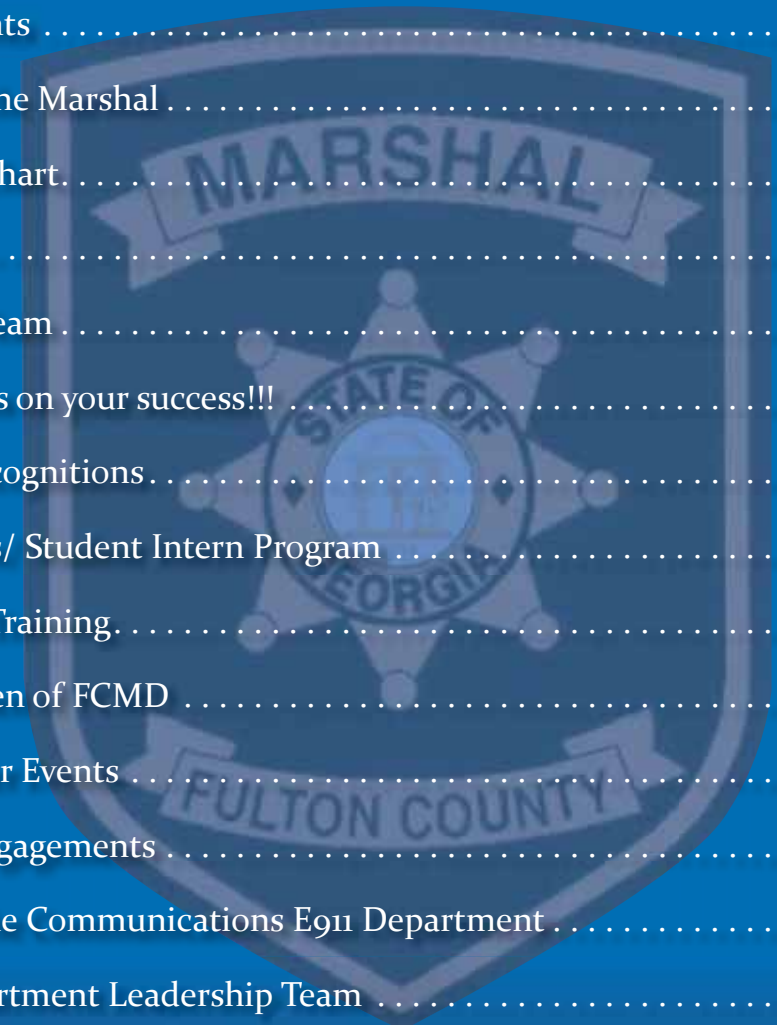
## Mission Statement

The mission of the Marshal's Department is to preserve the peace, protect lives and to serve the public by enforcing orders, writs and precepts of the State and Magistrate Courts of Fulton County, and other courts of competent judicial authority, in a responsible, efficient and cost effective manner.



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# A Message From The Marshal

## Greetings:

I am honored to serve as your Fulton County Marshal and it is my pleasure to present the Marshal's Department 2021 Annual Report.

The Marshal's Department is an essential law enforcement agency within Fulton County Government charged with providing services for the State and Magistrate Courts. Our functions include:

- service of civil process,
- providing court security,
- enforcement of dispossessory actions,
- collection of funds or turn-over of foreclosed property;
- levying on personal and real property to satisfy judgements awarded by the court (FIFA),
- conducting Marshal sales,
- execution of criminal warrants,
- serving environmental citations,
- providing state mandated law enforcement training as required by Georgia P.O.S.T.,
- responding to calls for service when dispatched, and
- enforcing local, state and federal laws.



We are proud to serve the citizens, partner with our county officials and justice agencies, and have a positive interaction with the community. In alignment with our mission, we strive to deliver exceptional services in an impartial, compassionate, and responsible manner.

We approached the 2021 year still with much uncertainty as the pandemic caused by the COVID-19 virus continued to linger. I am grateful that we managed to persevere through these tough times. Our teams have been resilient and tenacious while performing their duties and balancing the ups and downs of what is now the new normal.

The department faced unprecedented challenges in 2021 with a loss of approximately 10% of our workforce. This was the first time the Marshal's Department ever experienced such a large turnover in staffing. The staffing shortage made it difficult to keep up with the demands of the job. Therefore, we worked diligently with the county's leadership team to address the challenges in recruitment and retention. With the support of the County Manager and his leadership team, the Board of Commissioners, and the State and Magistrate Court Bench, we



were able to align our sworn personnel salaries with our counterparts in the local jurisdictions. This was a major achievement that immediately aided in our ability to quickly attract personnel to fill our vacancies. We hired twelve (12) new employees (4 civilian and 8 sworn) during the year, bringing our staffing numbers back up to 99% staffed.

In addition to bringing onboard new employees, we had accomplishments in other areas during the year. I want to list a few that are of notable mention:

- Two employees completed the Certified Public Manager training program, a 12-week program of the University System of Georgia and the Carl Vinson Institute where they received the esteemed CPM® certification;
- One employee completed the GA P.O.S.T. Instructor Training Course;
- Five employees completed the Field Training Officer (FTO) course and are now certified Field Training Officers;
- In addition, we had 9 employee promotions: 1 Captain, 1 Lieutenant, 2 Sergeants, 4 Corporals, and 1 Civilian Records and Documents Coordinator.



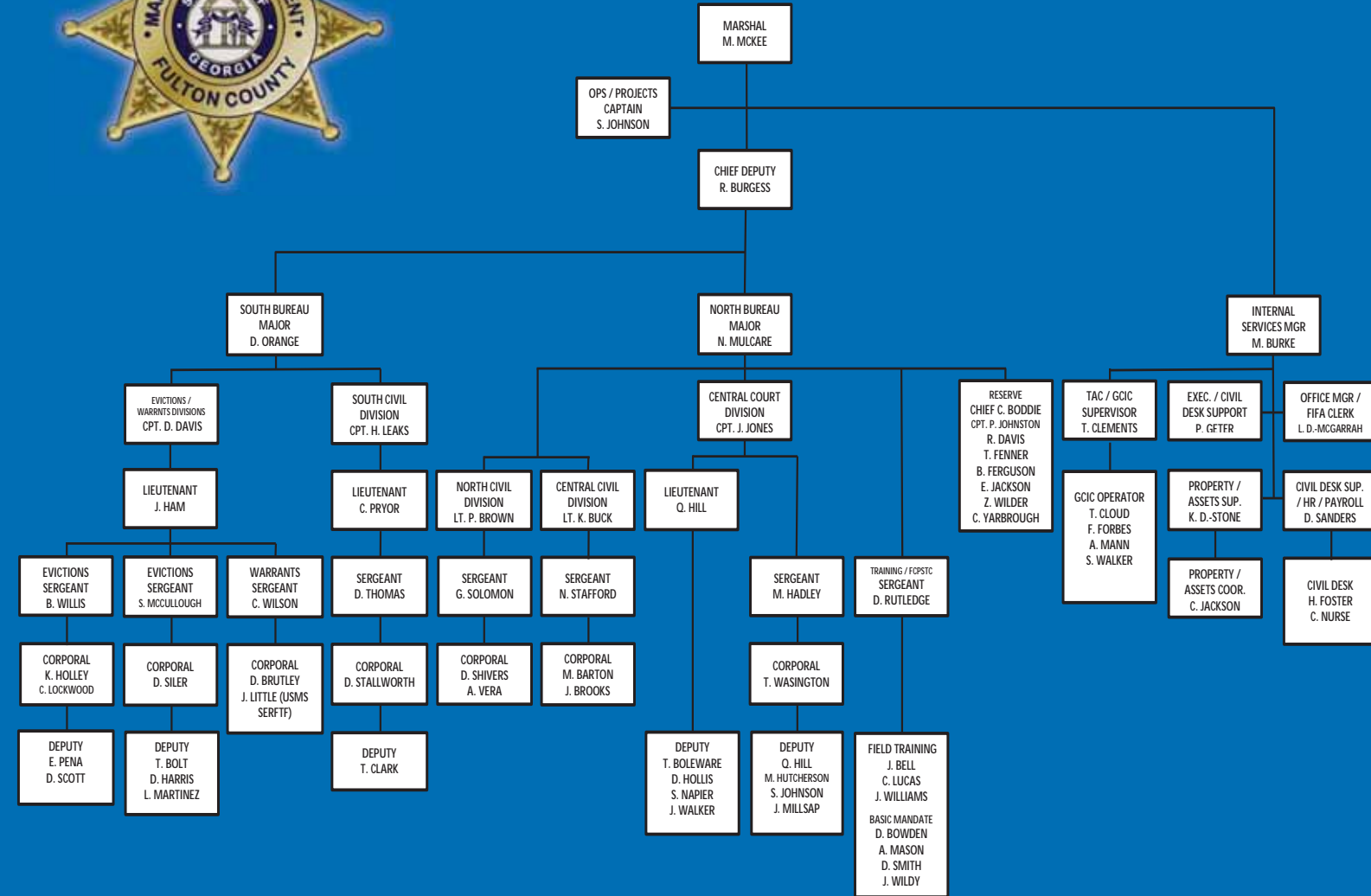
Community outreach and engagement remains a priority and we continue to seek opportunities to engage with our communities in ways other than law enforcement. We reached over 500 individuals in our community efforts.



- We had our *first homeless initiative* where we provided personal care items to over 150 individuals in the downtown Atlanta area;
- Through the National Organization of Black Law Enforcement Executives (NOBLE) and Caring for Others, we donated cleaning supplies and personal care items to the victims of a tornado that ravaged parts of Kentucky;
- We provided book-bags and school supplies to 200 students during our inaugural Back-to-School event;
- In partnership with the City of South Fulton Heritage Park Back-to-School event, we provided 50 book-bags and supplies for students;
- We provided Thanksgiving meals to 25 families;
- We participated with the City of College Park and the Department of Public Safety in their Halloween fall festivals; and
- We participated in the National Night Out campaign to connect the citizens with our officers.

As we look forward to a bright New Year, my commitment to serve the courts, the citizens, and partner with local agencies and organizations in an effort to combat crime, educate and enrich the lives of our community members, remains a top priority. We stand ready and willing to answer the call.

# Fulton County Marshal's Department Organization Chart



*Committed to Excellence,  
Professionalism and Justice*

# Fulton County Marshal's Department 2021 Quarterly Performance Reports

The three divisions, Central, North and South are responsible for providing the most efficient and cost effective service of civil documents originating from the State and Magistrate Courts and other courts of competent jurisdiction.

CIVIL PROCESS	1st QTR	2nd QTR	3rd QTR	4th QTR	TOTALS	SERVICE FEE	TOTAL REVENUE
Service Attempts	1,347	1,512	1,510	1,276	5,645	Included	
Lawsuits	1,210	1,343	1,244	1,095	4,892	\$ 50.00	244,600
Garnishments	410	408	368	436	1,622	\$ 13.00	21,086
Better Address	1,262	1,440	1,489	1,257	5,448	\$ 50.00	272,400
Subpoenas	2	7	5	13	27	\$ 10.00	270
Nulla Bona	622	1,240	926	333	3,121	\$ 10.00	31,210
2nd Originals	172	146	138	138	594	\$ 50.00	29,700
Miscellaneous Civil	5	2	5	6	18	Included	
	<b>5,030</b>	<b>6,098</b>	<b>5,685</b>	<b>4,554</b>	<b>21,357</b>		<b>596,286</b>

\*Miscellaneous includes FIFA, Levies, TO

The Eviction Division is responsible for executing all court ordered writs of possessions. The court order directs the Marshal and designee to remove the defendant and defendant's personal property from the real property and give full and quiet possession to the plaintiff.

EVICTIONS	1st QTR	2nd QTR	3rd QTR	4th QTR	TOTALS	SERVICE FEE	TOTAL REVENUE
Dispossessory Proceedings	839	955	1,021	1,029	3,844	\$ 35.00	134,540
Writs Evicted	483	650	654	695	2,482	\$ 75.00	186,150
Writs Settled	802	796	699	1,570	3,867	\$ 75.00	290,025
	<b>2,124</b>	<b>2,401</b>	<b>2,374</b>	<b>3,294</b>	<b>10,193</b>		<b>610,715</b>

## Fulton County Marshal's Department 2021 Quarterly Performance Reports

The Special Operations Division is responsible for executing Magistrate and State Court warrants. These warrants include: probation violation, domestic violence, and civil arrest orders. This unit is also tasked with executing high-risk evictions and all transports from other agencies. Additionally, this unit issues traffic citations, answer calls for service and conducts residential and business patrols.

CRIMINAL WARRANTS	1st QTR	2nd QTR	3rd QTR	4th QTR	TOTALS
Service Attempts	0	7	0	0	7
New Warrants	4	70	49	52	175
Arrests Made	13	13	9	8	43
Warrants Served	17	24	10	15	66
Transport/Pick-UP	14	25	14	17	70
Better Address	5	-	8	1	14

PATROL ENFORCEMENT	1st QTR	2nd QTR	3rd QTR	4th QTR	TOTALS
UTC Citations	19	105	72	17	213
UTC Warnings	3	1	11	2	17
911 Calls	75	142	62	44	323
Residential/Business	2,856	1,628	1,272	836	6,592

The Court Services Division is responsible for securing the courts when in session, maintaining order and safeguarding the processes of the courts. In addition, the Court Services Division has an integral role in the State Court's DUI program and the Magistrate's Court Misdemeanor Mental Health program. Deputies are assigned to work with the court's designated personnel as team members providing law enforcement interaction and oversight.

COURT SECURITY	1st QTR	2nd QTR	3rd QTR	4th QTR	TOTALS
Cases Secured	6,739	5,310	7,437	6,812	26,298
Inmates	2	-	-	-	2
DUI Court Home Visits	-	96	146	110	352
DUI Compliance Hearings	9	9	9	9	36

## Fulton County Marshal's Department 2021 Quarterly Performance Reports

The Civil Desk Customer Service team receives and process legal documents from the Magistrate and State Courts (Civil Process, Dispossession, Eviction Writ, Probation and Magistrate Court Warrants and Fifa). Provide customer service to internal and external clients.

CUSTOMER SERVICE	1st QTR	2nd QTR	3rd QTR	4th QTR	TOTALS
Mail	2,989	2,872	2,732	2,618	11,211
Customer (phone/counter visits)	2,579	3,292	3,621	4,806	14,298
Document Intake	3,436	4,366	4,490	4,569	16,861
Document Return (clerk's office/plaintiff)	1,237	1,261	1,373	1,150	5,021
Writ Intake	1,824	1,611	1,786	3,114	8,335
Writ Executed	1,544	1,838	1,736	1,461	6,579
Writ Recall	79	62	39	62	242
	<b>13,688</b>	<b>15,302</b>	<b>15,777</b>	<b>17,780</b>	<b>62,547</b>

Georgia Crime Information Center (GCIC) section is responsible for entering and removing Magistrate Court and State Court probation violation warrants from the state and national data bases. All entries are done with the assurance that the information is accurate and complete. The GCIC manager ensures the security and integrity of the GCIC section is maintained

GCIC	1st QTR	2nd QTR	3rd QTR	4th QTR	TOTALS
GCIC Entries	1,003	844	727	789	3,363
Odyssey Updates	472	662	391	416	1,941

The Office of Professional Standards (OPS) is responsible for investigating all complaints of alleged employee misconduct.

OPS Complaint	1st QTR	2nd QTR	3rd QTR	4th QTR	TOTALS
Code of Conduct	-	-	1	1	2 (S)
Use of Force	-	-	-	1	1 (E)
Arrest Violation of Law	1	1	1	-	3 (S)
Vehicle Accident	-	-	-	-	-
Bias Based Profiling	-	-	-	-	-

**Note:** (S) = sustained (N) = Not Sustained (E) = Exonerated (P) = Pending

# Growing Our Team

In 2021, we welcomed twelve new employees. As our team continues to grow with employees that are experienced and trained, we added one certified law enforcement officer, three newly certified deputies, four cadets and four new civilians.

## Certified Law Enforcement Officer



Shawn Johnson

## Newly Certified Deputies



Jennifer Bell



Christopher Lucas



Jamarcus Williams

## Candidates for Basic Mandate Training



Domonique Bowden



Aniya Mason



Dwight Smith



Justyn Wildy

## Civilians - Customer Service and GCIC



Helene Foster



Cassidy Nurse



Tona'e Clements



Aleathia Mann

# Promotions

Recognizing our department employees as they continue to climb the ladder of success.  
Congratulations!!



Haile Leaks

Promoted to Captain



James Ham

Promoted to Lieutenant



Samuel McCullough

Promoted to Sergeant



Barry Willis

Promoted to Sergeant



Keith Holley

Promoted to Corporal



Janelle Brooks

Promoted to Corporal



Mechelle Barton

Promoted to Corporal



Dominique Brutley

Promoted to Corporal



Cynthia Jackson

Promoted to Records and Documents Coordinator



# 2021 AWARDS AND RECOGNITIONS

Each year we award and recognize our department employees for their outstanding service to the department and the citizens of Fulton County. Congratulations!

## Award Categories are:

- Physical Fitness
- Community Service
- Deputy of the Year
- Civilian of the Year
- Distinguish Pistol Expert
- Digital Impact
- Image Award



# 2021 Certified Public Manager (CPM) Graduates

Congratulations Lieutenant Klaus Buck and Sergeant Mekeal Hadley. They are recent graduates of the county's sponsored Certified Public Manager Program.



The CPM program offers professional development opportunities for public employees. In order to earn and maintain accreditation, a program must deliver 300 contact hours covering seven core competencies through classroom sessions, a service-learning project, on campus conferences, and a capstone project.

## Student Intern Program

The Student Internship Program is designed to provide college students with an opportunity to learn about the criminal justice system through observation of courtroom proceedings, field operations and administrative functions. When students complete the Student Internship Program it is our desire that they are able to satisfy their college internship requirements, gain a better understanding of the criminal justice system and possibly interest them in law enforcement careers.

Our 2021 college intern was Santrece McDaniel, she is currently a senior at Georgia State University, majoring in science with a minor in criminal justice.



# Department Training



**Sergeant  
Dustin Rutledge**  
Training Coordinator

Training is an integral part of maintaining the highest level of professionalism and knowledge within the Fulton County Marshal's Department, especially when deputies interact with the citizens and public safety counterparts in Fulton County. The training begins with cadets completing the Basic Mandate Course, which is 420 hours of training, and continues with annual in-service training. All sworn personnel are expected to participate in monthly firearms training to aid in using proper judgement and de-escalation techniques.

Departmental training is not limited to firearms, it also consists of dealing with persons experiencing a mental health crisis, community policing, bias-based policing, also known as racial profiling.

The Fulton County Marshal's Department takes a vested interest when the potential for advancement is noticed in so many of our deputies by making available training to become a P.O.S.T. Certified Training Instructor or attending any specialized training that is beneficial to the department.

GENERAL TRAINING		
Course/Subject	Employees	Hours of Training
Firearms	51	701
De-escalation	51	51
Use of Force	55	55
Community Policing	54	108
Defensive Tactics	34	68
Basic Mandate	3	1,260
SPECIALIZED TRAINING		
Field Training Officer	5	200
High Risk Warrants and Arrest Tactics	4	28
Defensive Tactics Instructor	2	160
Courthouse Security: Tactics for Random Violence	3	48
Management 120	3	360
Crisis Intervention Team	3	120
ALERT Active Shooter 1	4	64
New P.O.S.T. Instructors	1	80
<b>TOTAL HOURS</b>		<b>3,303</b>



# Department Training

## Field Force Extraction

Deputies were selected to become a part of the Field Force Extraction Team. This team was established to extricate individuals safely from areas where the potential for harm is possible. Deputies participated in a three-day course which provided knowledge and skills necessary on how to remove individuals who find themselves in situations that could jeopardize public safety.



## Wellness and Training

Physical fitness is a major part of ensuring staff can perform the duties of the department. Each year, employees of the Fulton County Marshal's Department participate in a physical fitness assessment.



2021 Wellness/Fitness	Employees	Training Hours
Physical Fitness	45	158



# Our Team

## Men and Women of Fulton County Marshal's Department

### Father's Day Breakfast • Bosses Day



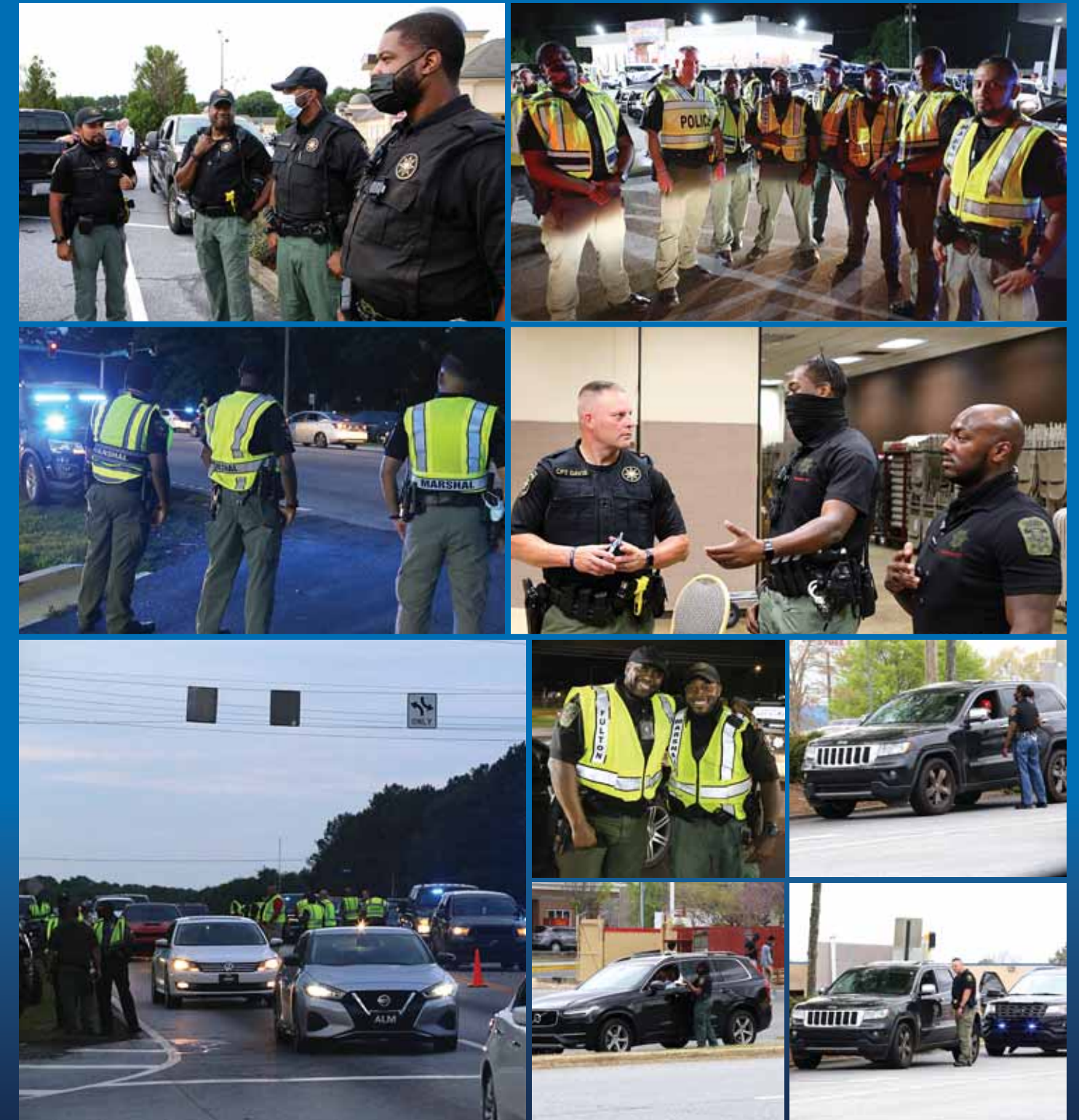
Administrative Day • Breast Cancer Awareness • Recruitment

Domestic Violence Awareness • Holiday Celebration

### Lending A Hand • Women History Month

# Rolling Thunder Events

In collaboration with the Governor's Office of Highway Safety along with other law enforcement agencies, the department participated in four (4) safety road checks. The motivation behind the safety road checks was to prevent distracted drivers from causing accidents on the roads. The endeavors were successful in getting wanted persons, guns and dangerous drugs off of the streets. The department looks forward to continuing the partnership with the Governor's Office of Highway Safety and agencies in the State of Georgia.



# Community Engagement

## Our Downtown Homeless Initiative

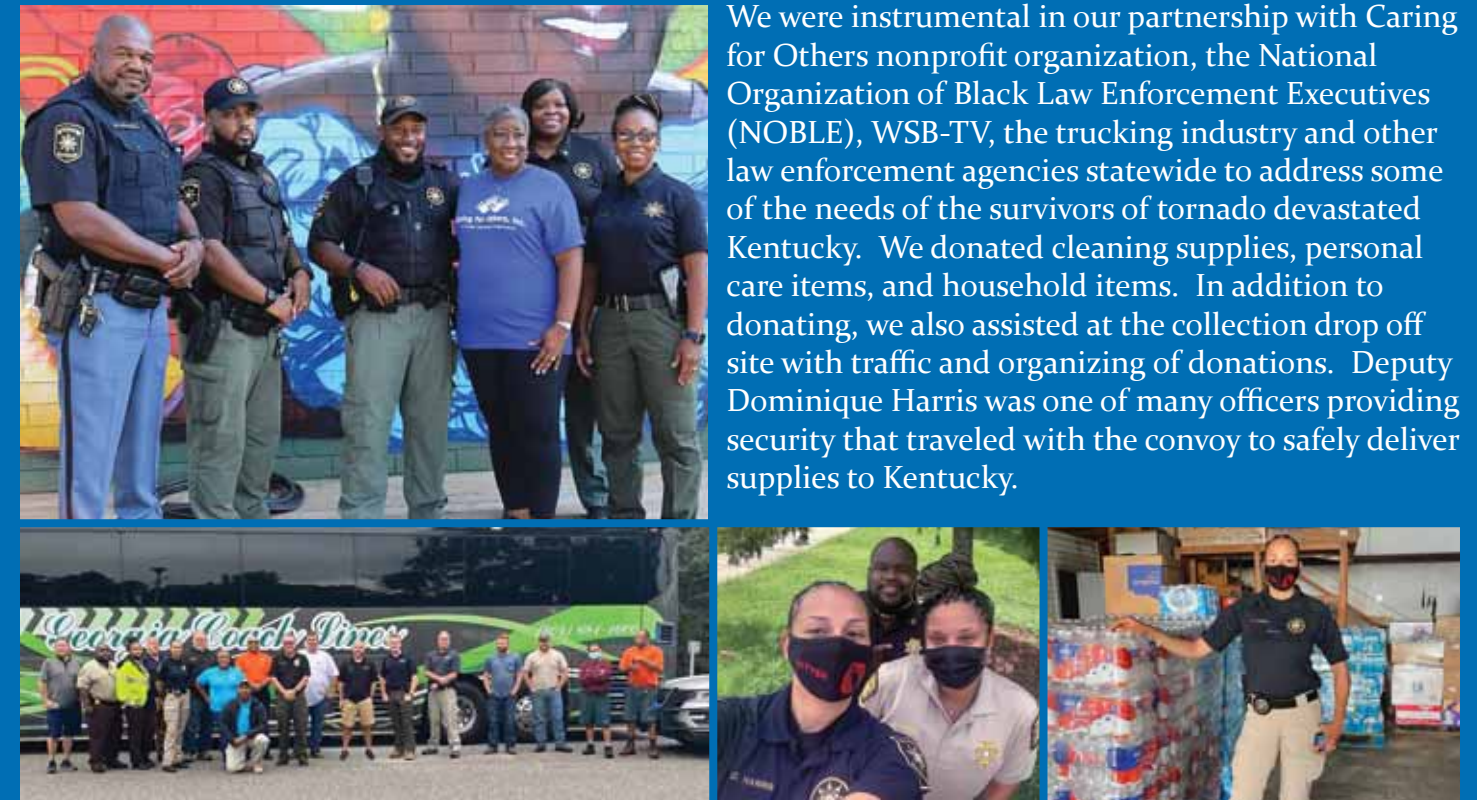
Our goal was to greet, interact and reach out to the homeless citizens of Fulton County in the downtown area. Sixteen sworn and civil employees participated in this event. We are aware of the need for personal care items and wanted to provide a care package to all that we greeted that warm June Saturday morning.



# Community Engagement

## Law Enforcement Convoy of Care

We were instrumental in our partnership with Caring for Others nonprofit organization, the National Organization of Black Law Enforcement Executives (NOBLE), WSB-TV, the trucking industry and other law enforcement agencies statewide to address some of the needs of the survivors of tornado devastated Kentucky. We donated cleaning supplies, personal care items, and household items. In addition to donating, we also assisted at the collection drop off site with traffic and organizing of donations. Deputy Dominique Harris was one of many officers providing security that traveled with the convoy to safely deliver supplies to Kentucky.



## The Marshal's Department Back-To-School Community Event

In partnership with Rare Breed Motorcycle Club and Metro Atlanta Cycling Club, we organized and sponsored our first annual back to school back-pack and school supplies giveaway. This community event was held at Fulton County South Annex. We were able to meet the needs of more than 200 kids. This was a fun event with snacks, music, dancing, and a motorcycle exhibition.



## Thanksgiving Boxes

Once again, we were able to provide Thanksgiving boxes to families in the communities. We enjoyed interacting with the families to provide complete meals in each box delivered.



# Community Engagement

## Trunk or Treat Events

### College Park Police and the Department of Public Safety

We were very active in the community with activities involving our youth. It is always a pleasure to meet, chat and involve ourselves with the kids and their families. We gladly accepted these invitations from our partnering law enforcement agencies, College Park Police and the Department of Public Safety and had so much fun participating. These events were well attended by department employees.



# Community Engagement

## Cops and Kids

The department has joyfully participated in this annual event, sponsored by the Fraternal Order of Police (FOP) during the month of December. The deputy is paired with a child/children and family members and shop throughout a local Walmart for toys, bikes, games and gadgets. The deputies have so much fun helping them make such big decisions.



## Appreciating the Communications E911 Department

Annually, the department is invited over to meet and greet the staff of the E911 Communications Department. Their department's operations is essential to our department's mission. They monitor the communication with deputies during service activities in the field. They also dispatch the necessary emergency assistance as needed.



# Fulton County Marshal's Office Leadership Team



**Marshal Maria McKee**



**Chief Deputy  
Ronald Burgess**



**Major  
Nicholas Mulcare**  
North Bureau  
Commander



**Major  
Deirdre Orange**  
South Bureau  
Commander



**Melissa Burke**  
Internal Services  
Manager



**Captain  
Joseph Jones**  
Court Services Division



**Captain  
Dustin Davis**  
Evictions/Warrants  
Division



**Captain  
Shawn Johnson**  
Office of  
Professional Standards



**Captain  
Haile Leaks**  
Civil – South Division



**Tona'e Clements**  
GCIC Manager

*"Leadership is an action, not position." Donald H. McGannon*

# HAPPY RETIREMENT!! Captain Paul Johnston



*Thank you for 29 years of dedication and service to the Marshal's department mission and the citizens of Fulton County.*

## 2021 Fourth Quarter F.O.C.U.S. Award Winner



**Sergeant  
Gary Solomon**

Our very own Sergeant Gary Solomon was recognized for the exceptional level of professionalism and service he provided Magistrate Judge Ashley G. Drake during a recent chain of events that happened at the North Annex during court services.

When the North Annex lost power, Sergeant Solomon guided the parties into the lobby and found a place with enough light to keep things moving for the parties who wanted to continue their trial. He worked with the judge's office to work through the many challenges, despite not having courtroom audio or technology. Sergeant Solomon advised the litigants to join Zoom through their phones and laptops, since many litigants had been waiting extended periods of time for their day in court. Sgt. Solomon improvised by using what was available to make it a success.

*Thank you for your service....Congratulations!!*



## Contact Information



### **Fulton County Marshal's Department**

160 Pryor Street, SW, Suite J 102

Atlanta, Georgia 30303

[www.fultoncountymarshall.com](http://www.fultoncountymarshall.com)

Email: [marshal@fultoncountyga.gov](mailto:marshal@fultoncountyga.gov)

Main line: 404-612-4451 Fax: 404-612-2461